

City of Cincinnati Primary Care Board of Governors Meeting

June 11, 2025

Agenda

Renu Bahkshi	Robert Cummings	Alexius Golden Cook	Dr. Angelica Hardee	
Dr. Camille Jones	John Kachuba	Dr. Phil Lichtenstein	Luz Schemmel	
Debra Sellers	Jen Straw	Erica White-Johnson	Dr. Bernard Young	
			_	
Meeting Reminders: P	Please raise your virtual hand via Zoom w	hen asking a question and please	wait to be acknowledged and	
always remain muted, ui	nless actively speaking/presenting (With	the exception of the Board Chair)		
6:00 pm – 6:05 pm	Call to Order and Roll Call			
6:05 pm – 6:10 pm	Vote: Motion to approve the Minut	es from May 14, 2025, CCPC Boa	ard Meeting.	
Leade	rship Updates			
6:10 pm – 6:25 pm	Ms. Joyce Tate, Chief Executive Officer CEO Report – <i>document</i> Personnel Actions – <i>document</i>			
6:25 pm – 6:40 pm	Ms. Nicole DeGreg, Nurse Practitic School-Based Health Cente	oner-SBHC er Presentation – document		
6:40 pm – 6:50 pm	Mr. Mark Menkhaus Jr., Chief Financial Officer CFO Report – documents			
New E	Business			
6:50 pm – 7:00 pm	Comments			
7:00 pm	Adjourn			
Documents in the Packet but not presented.				
Efficiency Updat	te is included in the packet. Please contac	ct Dr. Geneva Goode (Efficiency Up	date) with any questions/concerns.	

Next Meeting – July 9, 2025

Mission: To provide comprehensive, culturally competent, and quality health care for all.

`CCPC Board of Governors Meeting Minutes

Wednesday, May 14, 2025 Call to order at 6:00 pm

<u>Roll Call</u>

<u>CCPC Board members present</u> – Ms. Renu Bahkshi, Ms. Alexius Golden Cook, Dr. Angelica Hardee, Dr. Camille Jones, Mr. John Kachuba, Dr. Philip Lichtenstein, Ms. Luz Schemmel, Dr. Bernard Young

CCPC Board members absent - Mr. Robert Cummings, Ms. Debra Sellers, Ms. Jen Straw, Ms. Erica White-Johnson

<u>Others present</u> – Ms. Sa-Leemah Cunningham, Ms. Joyce Tate, Dr. Geneva Goode, Dr. Edward Herzig, Dr. Nick Taylor, Ms. Angela Mullins, Mr. David Miller

Board Documents: <u>CCPC-Board-Meeting-Agenda-Packet 5.14.2025.pdf</u>

Торіс	Discussion/Action	Motion	Responsible Party
Call to Order/Moment of Silence	The meeting was called to order at 6:00 p.m. The board gave a moment of silence to recognize our two most important constituencies, the staff, and patients.	n/a	Mr. John Kachuba
Roll Call	8 present, 4 Absent	n/a	Ms. Sa-Leemah Cunningham
Minutes	 There was one correction to the pronouns used in the officer election language. Needs to change from "her" to "him". Motion: the City of Cincinnati Primary Care Board of Governors approves the minutes of April 9, 2025, CCPC Board Meeting, with necessary change. 	M: Mr. John Kachuba 2 nd : Dr. Camille Jones Action: 8-0, Passed	Mr. John Kachuba
	Old Business		
CEO Update	Ms. Tate gave her CEO Update and shared the latest CHD Personnel Actions with the Board. Please see the memo in the agenda packet		
	Roberts Academy School-Based Health Center • Ms. Tate announced that the Roberts Academy School-Based Health Center is moving forward with the addition of dental services. She stated that a soft opening is scheduled for the morning of May 30, 2025, and invited board members to attend. The event will be attended by community supporters and funders, including: The Dental Society Interact for Health Oral Health Foundation Ohio Department of Health Cincinnati Public Schools 	n/a	Ms. Joyce Tate

• Ms. Tate emphasized the importance of this project and the strong collaboration that brought it to fruition.
Communicable Disease Monitoring
 Ms. Tate reported that the Communicable Disease Unit continues to provide updates on measles, flu, and other community health concerns. She stated that the unit works closely with providers and the medical director to ensure that timely and accurate information is shared.
Title X Funding Hold
 Ms. Tate informed the board that there is currently a hold on Title X funding, which affects services such as birth control and general reproductive health. She noted that the issue may not be resolved until July and that Dr. Geneva Good is monitoring the situation and keeping leadership informed. Ms. Tate assured the board that she would continue to provide updates as new information becomes available.
Northside Health Fair
 Ms. Tate shared highlights from the recent Northside Health Fair held on Saturday, May 10, 2025. She stated that the event had 100% vendor turnout and strong community participation. She praised Dr. Goode and staff for organizing the event and noted the enthusiasm and commitment shown by the maintenance team, who assisted with setup and food service. Ms. Tate emphasized the value of these community engagement efforts and recognized the fair as a success. Mr. Kachuba commended Ms. Tate and the staff for their efforts at the recent Northside Health Fair. He shared that he stopped by around 1:00 PM near the end of the event and was pleased to see a strong turnout. Mr. Kachuba noted the staff did an excellent job organizing the fair, the vendors were pleased with their participation, and the overall event was well executed. Though he missed out on the hot dogs, he expressed his appreciation and congratulated the team for a successful event. Ms. Tate thanked him and appreciated his acknowledgement of the staff's hard work.
Personnel Updates
Ms. Tate noted that the April personnel updates were included in the board packet.

Administrative Dress Code policy	 Ms. Tate announced the hiring of several new staff members starting with CCPC. Ms. Keisha Britton, returning as a Public Health Nurse 2 for School & Adolescent Health Ms. Danielle Bernard, also joining as a PHN2 in the same department Ms. Asia Hudson, hired as a Dental Assistant in the Dental Health Program Dr. Nick Taylor will serve as the new Dental Director. Ms. Tate added that additional candidates are still pending final processing and will be brought to a future meeting. No additional commentary from the board Ms. Tate discussed and presented the updated Administrative Dress Code Policy for Board Approval. 		
	 Administrative Dress Code Policy was included in the Agenda Packet The board received the policy to review beforehand and gave feedback. Staff made the suggested corrections. She noted that this was the first update in several years and that feedback from the Policy Committee had been incorporated. Ms. Tate requested board approval to adopt the revised policy. No additional commentary from the Board. 	M: Dr. Camille Jones 2 nd : Dr. Bernard Young Action: 8-0, Passed	Ms. Joyce Tate
Credentialing and Privileging Policy	 Ms. Tate presented the Credentialing and Privileging Policy for annual review and approval. Credentialing and Privileging Policy was included in the Agenda Packet The board received the policy to review beforehand and gave feedback. Ms. Tate recognized Alvenia Ross for her long-standing leadership in managing the credentialing process. Ms. Tate stated that the policy had been reviewed by the committee and incorporated necessary updates. She acknowledged a correction suggested by Dr. Lichtenstein regarding the renaming of HRSA to "Make America Healthy Again" (MAHA) and noted that the change would be made in the policy document. Ms. Tate requested board approval to adopt the revised policy. No additional commentary from the Board. 	M: Dr. Camille Jones 2 nd : Dr. Bernard Young Action: 8-0, Passed	Ms. Joyce Tate

Finance Update	 Mr. Mark Menkhaus Jr. reviewed the financial data variance between FY24 and FY25 for the month of January 2025. Please see the memo and presentation included 		
	 the agenda packet. Highlights Health Center Disaster hour costs were down \$685. School Based Disaster Hours were 0. Revenue increased by 11.10%. Self-paid patients decreased by 2.68%. Medicare decreased by 2.82%. Medicaid increased by 18.52%. Private Pay decreased by 2.06%. Medicaid managed care increased 30.30%. 416—Offset increased by 11.67%. Expenses increased by 3.90%. Personnel expenses increased by 6.37%. Material expenses increased 4.22%. Contractual Costs decreased by 3.18%. Fixed costs decreased 3.37%. Fringes increased by 5.31%. Net Gain was \$470,050.01; increased 137.09%. Invoices greater than 90 days were at 17%; (below 20% is the goal). Average Days in Accounts receivable were 38.4 days. 	n/a	Mr. Mark Menkhaus Jr.
	• No additional commentary from the board.		
Submission of Application for SBHC Expansion	 New Business Ms. Tate informed the board that the State has issued a Request for Proposal (RFP) to support the expansion of school-based health centers. She clarified that while CCPC does not plan to open new sites, the RFP could allow for expanding services at existing centers—such as adding vision care or GYN services—or closing funding gaps in under-resourced areas. Ms. Tate noted that an introductory conference for the RFP is scheduled for the following day, and staff members will attend to assess eligibility and opportunity. She initially planned to table the request for Board approval until the next meeting but left open the option to seek immediate authorization if needed, given the short turnaround time on the application. Dr. Jones inquired whether the RFP would have a shortened approval might be needed that evening if the timeline was limited. 	M: Dr. Camille Jones 2 nd : Ms. Alexius Golden Cook Action: 7-0, Passed	Ms. Joyce Tate

	 Ms. Tate confirmed that the turnaround is very short, noting that the RFP had just been released and staff had only begun reviewing it. She expressed a strong commitment to submitting an application if eligible and requested authorization from the CCPC Board that evening to proceed, pending further details from the upcoming informational session. Mr. Kachuba supported the idea of granting conditional approval, allowing staff to move forward with the application if the session confirmed eligibility. He noted that if anything unexpected arose during the meeting, the team could still choose not to submit the application. Vote: Motion to approve the submission of the RFP application to expand School-Based Health Center Services 		
Public Comments	• No Public Comments.	n/a	Mr. John Kachuba
Documents in the Packet but not presented.	• Efficiency Update was included in the packet.	n/a	n/a

Meeting adjourned: 6:40 pm

Next meeting: June 11, 2025, at 6:00 pm.

The meeting can be viewed and is incorporated in the minutes: <u>https://archive.org/details/ccpc-5-14-25</u>

Date: 5/14/2025 Clerk, CCPC Board of Governors Date: 5/14/2025 Mr. John Kachuba, Board Chair

CCPC Board of Governors

Cincinnati Health Department May 14, 2025

Board Members	Roll Call	4.9.2025 Minutes with 2 corrections	Administrative Professional Dress Code Policy	Credentialing and Privileging Policy with 1 correction	Submit and application for SBHC expansion
Ms. Renu Bakhshi	х				
Mr. Robert Cummings					
Ms. Alexius Golden Cook	Х				2nd
Dr. Angelica Hardee	Х			2nd	
Dr. Camille Jones	Х	2nd	М		М
Mr. John Kachuba - Chair	Х	М			
Dr. Philip Lichtenstein	х				
Ms. Luz Schemmel	х				
Ms. Debra Sellers					
Ms. Jen Straw					
Ms Erica White-Johnson					
Dr. Bernard Young	х		2nd	М	
Motion Result:	Quorum	Passed	Passed	Passed	Passed

х	Present
	Yay
	Nay
	Absent
	Didn't vote, but present
Μ	Move
2nd	Second

STAFF/Attendees				
Sa-Leemah Cunningham (clerk)	х			
Joyce Tate, CEO	х			
Geneva Goode, DNP	х			
Mark Menkhaus Jr	х			
David Miller	х			
Dr. Ed Herzig	х			
Angela Mullins	х			
Nick Taylor, MD	х			



DATE:	June 11, 2025
TO:	City of Cincinnati Primary Care Board of Governors

FROM: Joyce Tate, CEO

SUBJECT: CEO Report Outline for June 2025

- Roberts Academy SBHC Update
- ✤ Crest Smile Shoppe Relocation Update
- ✤ Legislative Updates from NACHC and OACHC
- ✤ Possible Board Meet and Greet late summer/early fall 2025
- Personnel Actions
- Introduction of Director of Strategic Marketing Communications & External Affairs for CCPC – Ms. Marla Fuller
- School and Adolescent Health Program

Interdepartmental Correspondence Sheet



Date: 5/27/2025

To: MEMBERS of the BOARD of HEALTH

From: Grant Mussman, MD MHSA, Health Commissioner

Copies: Leadership Team, HR File

Subject: PERSONNEL ACTIONS for May 27, 2025 BOARD of HEALTH MEETING

NON-COMPETITIVE APPOINTMENT – pending EHS and/or background check

GINA BRITTON HEALTH PROGRAMS MANAGER CHES

(Retirement vacancy)

Salary Bi-Weekly Range: \$1,066.40 to 1,066.40 General Fund Ms. Britton holds a Master of Health Administration. She comes to the Cincinnati Health Department from the University of Cincinnati College of Nursing. She has years of experience in Program Management and has extensive quality improvement experience. Ms. Britton will be an asset to our Cincinnati Childhood Lead Prevention Program.

SHAMIEKA JORDAN BREASTFEEDING PEER COUNSELOR WIC PROGRAM

(Resignation vacancy)

Salary Bi-Weekly Range: \$1,066.40 to 1,066.40 Grant Fund Shamieka Jordan will be a supportive and enthusiastic breastfeeding peer. She breastfed her son and believed in the health benefits of breastfeeding not only for the infant but also for the mother. She has a background in Early Childhood Education. She has experience teaching group classes and is willing to teach breastfeeding classes in person and virtually for the WIC program as part of her duties. Shamieka is excited to help families achieve their breastfeeding goals.

KATHERINE KRUGERBREASTFEEDING PEER COUNSELORWIC PROGRAM

(Resignation vacancy)

Salary Bi-Weekly Range: \$1,066.40 to 1,066.40 Grant Fund Katherine Kruger is very excited to become a breastfeeding peer with the WIC program. She is certified as a doula which is patient centered caring and those skills will translate into assisting our families breastfeed their new babies. She enjoys helping the community and has breastfed all of her children. She has experience in group support meetings and is excited to possibly create one for our WIC participants. She is willing to teach breastfeeding classes both in person and virtually. Katherine will be a great fit with WIC in supporting and promoting breastfeeding.

PERSONNEL ACTIONS for May 27, 2025, BOARD of HEALTH MEETING Page 2 of 3

NON-COMPETITIVE APPOINTMENT -pending EHS and/or background check

JENNIFER STRUNK DENTAL ASSISTANT CCPC DENTAL

(Resignation vacancy)

tion vacancy)

Salary Bi-Weekly Range: \$2,052.24 to \$2,167.95 Revenue Fund Jennifer Strunk has over 20 years of dental experience as a dental assistant. She has worked in pediatric and general dentistry and has worked in almost every aspect of a dental office from chair side to scheduling to billing and insurance coordinator. Jennifer has a wide range of experience, and we think she will be a great asset to the Cincinnati Health Department Dental Team.

CHRISTINA TOLLIVER BREAST FEEDING PEER COUNSELOR WIC PROGRAM

(Resignation vacancy)

Salary Bi-Weekly Range: \$773.14 to \$773.14 Grant Fund Christina Tolliver will be an enthusiastic breastfeeding peer counselor. She has a variety of work experiences dealing with people. She is comfortable talking and sharing information with others which will assist her in the role of the peer helper. She is excited to help others with their breastfeeding journey and would enjoy teaching breastfeeding classes. She feels she will be able to relate to participants in an honest way.

SUZANNE YORKEDENTAL HYGIENISTCCPC DENTAL

(Transfer vacancy)

Salary Bi-Weekly Range: \$3,224.59 to \$3,720.68 General Fund Suzanne Yorke is a dental hygienist with eight years of experience. She is certified in the administration of local anesthesia, has a Nitrous Oxide Certification, SDF certification, and is a certified Expanded Function Dental Auxiliary. Additionally, she has a Bachelor of Science from the University of Dayton and a Masters from the University of Wisconsin. Her clinical experience is like that of the Cincinnati Health Department.

Her references indicate that she is a strong clinician and has great patient rapport. She is a good health educator and establishes good relationships with her patients. She has strong organizational skills and contributes to teamwork. Her coworkers and patients give her praise for her kind manner.

PERSONNEL ACTIONS for May 27, 2025, BOARD of HEALTH MEETING Page 3 of 3

PROMOTION

RICHARD SINGLETON SENIOR ENVIRONMENTAL SAFETY CHES SPECIALIST

(Resignation vacancy)

Salary Bi-Weekly Range: \$3,057.86 to \$4,109.50 General Fund The CHES Emergency Preparedness work unit wishes to promote Richard Singleton to the position of Senior Environmental Safety Specialist. Mr. Singleton has been an Environmental Safety Specialist since November 2022 and was chosen over all other applicants, demonstrating the skill set he has developed since his hiring. His knowledge of employee safety and Public Health Emergency Preparedness Grant activities will benefit our staff and ensure the Cincinnati Health Department Emergency Preparedness/Employee Safety Unit continues to provide outstanding service.

TRANSFER

SHURDINA MITCHELL ADMINISTRATIVE SPECIALIST COMMISSIONER'S OFFICE

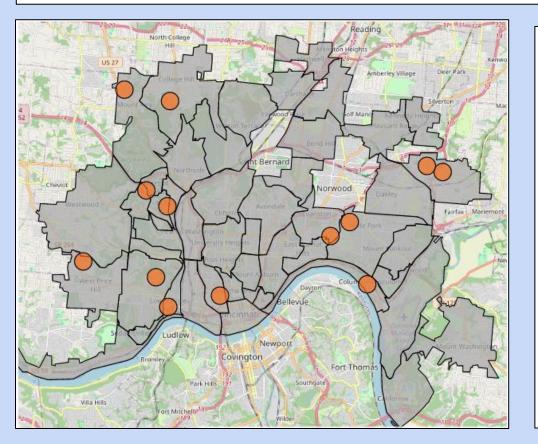
(Resignation vacancy)

Salary Bi-Weekly Range: \$2,577.67 to \$3,464.17 General Fund Shurdina Mitchell is being considered for the Administrative Specialist role within the Health Commissioner's Office. Ms. Mitchell earned a Bachelor of Arts in Sociology and an Associate of Arts in Pre-Law/Liberal Arts from the University of Cincinnati. Shurdina has over 13 years of experience in administration, customer service, and project management. Most recently, she served as an Administrative Specialist at the City of Cincinnati Citizen Complaint Authority. Her skills and background would greatly contribute to the success of the Health Commissioner's Office.

BOH Chair Signature: Colly your

CHD School Based Health Centers

Cincinnati Health Department SBHCs



CHD SBHCs Aiken High School Academy of World Languages Children's Home/Shroder Deaconess (West High/Dater) JP Parker Mt Airy Oyler **Riverview East** Roberts Roll Hill Taft High School **Ethel Taylor** Withrow High School

What is a School-Based Health Center?

An evidence-driven strategy that brings healthcare to where our youngest Cincinnatians spend most of their time – school!

<u>Goals:</u>

•Eliminate barriers to accessing healthcare

•Keep kids healthy and in school so their education is not interrupted

•Reduce high costs to the healthcare system and Medicaid by reducing Emergency Room visits, hospitalizations and improving coordination of care and medication compliance

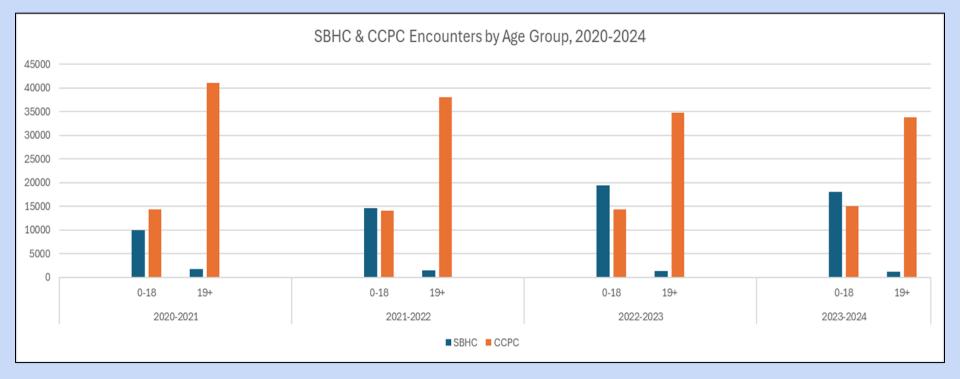
•Allow parents and guardians to stay at their work so they are better able to support their families, and prevent work productivity loss for employers

•Offer healthcare services to staff, families of students and the community

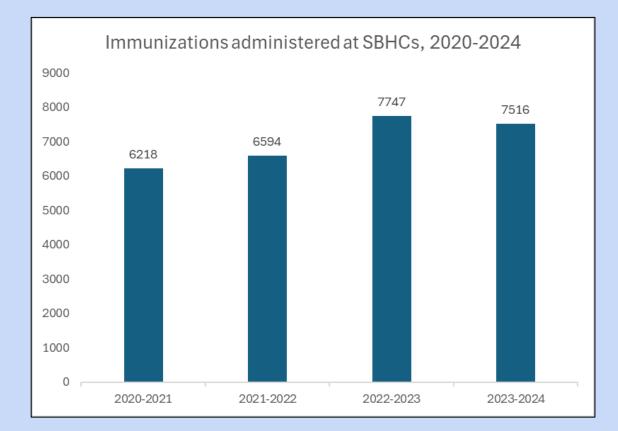
Services Provided by our SBHCs

- •Well-child exams
- Sports physicals
- Immunizations
- Acute/III visits
- •Chronic condition management (Asthma, ADHD, Eczema, etc)
- •Preventative screenings
- •STI screenings/treatment/counseling
- Lab testing
- Referrals to specialists as needed
- •And more!

SBHCs see a majority of the pediatric patients across the CHD.



Every school year, SBHCs give over 7000 immunizations!

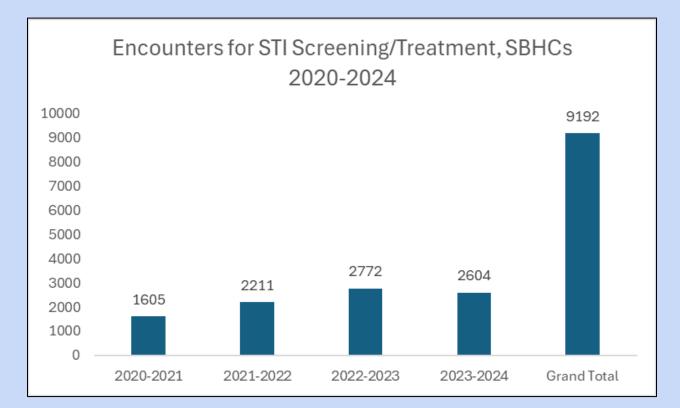


2024 SBHC Immunization Rates for 13 year olds

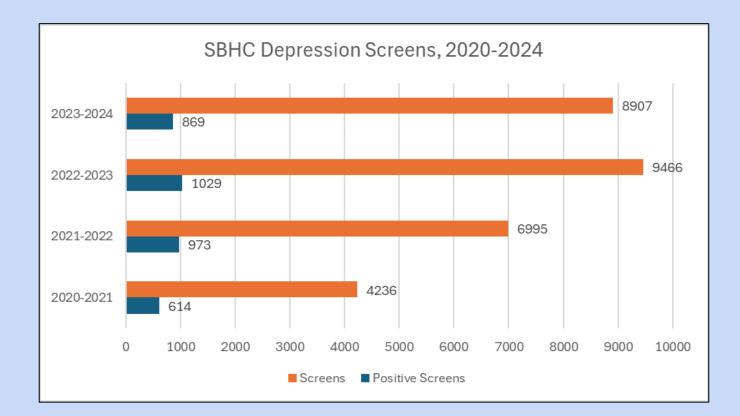
School	# of 13 yo	Tdap	MCV 4	HPV1	UTD HPV
Aiken	15	100%	100%	80%	67%
AWL	40	98%	95%	95%	83%
CHOC/Shroder	14	100%	93%	86%	57%
Deaconess	10	100%	100%	100%	50%
Mt. Airy	23	96%	96%	85%	48%
Oyler	19	100%	100%	89%	84%
Riverview East	17	100%	100%	100%	82%
Roberts	105	100%	100%	100%	92%
Taft	16	100%	100%	100%	94%
Withrow	24	100%	100%	92%	83%
STATE OF OHIO				79.2%	63.4%
NATIONAL				76.8%	61.4%

Source: NIS 2023 Survey 13-17yo and IMPACT

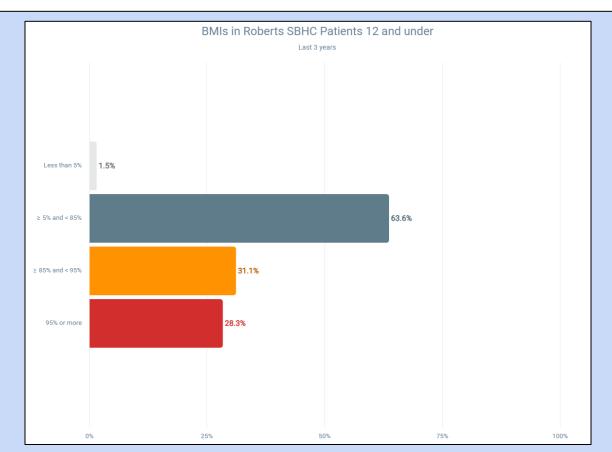
Over the past four years, SBHCs have screened over 9,000 teens for STIs and treated positive infections when indicated.



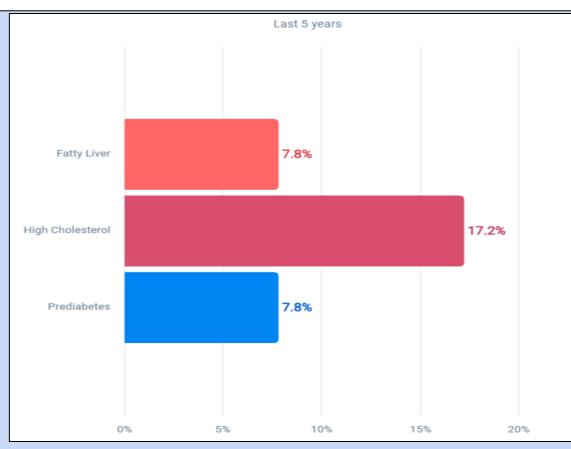
Every year, SBHCs screen thousands of students for depression and identify and refer nearly 1000 for services.



Roberts Academy SBHC: About half of patients are overweight or obese



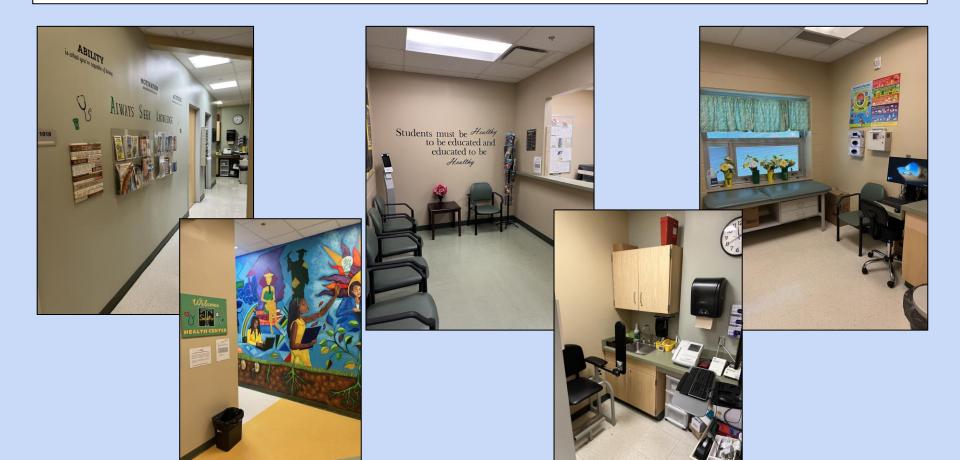
Roberts Academy SBHC: 12 and under with Obesity Related Comorbidities



Withrow School Based Health Center



Taft School Based Health Center



Roberts Academy School Based Health Center











Questions???



DATE: June 11, 2025

TO: City of Cincinnati Primary Care Governing Board

FROM: Mark Menkhaus, Jr., CFO

SUBJECT: Fiscal Presentation April 2025

Fiscal Presentation

Fiscal Presentation for April 2025.

- For FY25, as of April 2025, Cincinnati Primary Care had a net gain of \$208,886.34.
- In FY24, April had a net loss of \$423,359.67. Comparing FY25 with FY24 shows an increase of \$632,246.01. This increase is due to higher revenue and higher expenses.
- Revenue increased by \$1,961,967.60 from FY24. The increase is due to the Medicaid Maximization funds that were received in February totaling \$4,489,660.19.
- Expenses increased by \$1,329,721.59 from FY24. The increase is due in part to COLAs and the corresponding fringes. Increases are also due to the timing of invoices paid (ex. LabCorp were paid \$705,831.35 in FY24 but were paid \$631,887.70 in FY25. Also, Cardinal Health was paid \$1,360,716.51 in FY24 but was paid \$1,676,955.61 in FY25. However, University of Cincinnati Physicians were paid \$491,158 in FY24 but were paid \$465,265 in FY25.)
- Here are charges for disaster regular hours and overtime as it relates to COVID-19 for FY25 and FY24 for March.

Clinics						
Type Labor Cost	FY	25	FY	24		
Disaster Regular	\$15,	700.51	\$17,	725.65		
Disaster Overtime	\$	0.00	\$	0.00		
Total	\$15,	700.51	\$17,	725.65		

School Based					
Type Labor Cost	FY25	FY24			
Disaster Regular	\$0.00	\$2,838.72			
Disaster Overtime	\$0.00	\$ 0.00			
Total	\$0.00	\$2,838.72			

April Payor Mix Highlights:

	Medicaid	Commercial	Medicare	Self-Pay
Medical	1%	3%	0%	13%
Dental	0%	0%	0%	3%
School-Based Medical	-2%	0%	0%	3%
School-Based Dental	1%	3%	0%	-2%
Behavioral Health	12%	9%	-5%	0%
Vision	-3%	0%	0%	4%

Accounts Receivable Trends:

• The accounts receivable collection effort for March for 90-days is 18% and for 120-days is 11%. Our aim for the ideal rate percentage for 90-days is 20% and our 120-days is 10%. The rate for 90-days increased by 1% from the previous month and the rate for 120-days increased by 2% from the previous month.

Days in Accounts Receivable & Total Accounts Receivable:

• The days in accounts receivable have decreased from the month before by 1.8 days. The days in accounts receivable are slightly below the average (by 1.5 days) of the past 13 months at 38.9 days.



City of Cincinnati Primary Care Profit and Loss with fiscal year comparison April 2024 - April 2025

_	FY25 Actual	FY24 Actual	Variance FY25 vs FY24
Revenue			
8556-Grants\Federal	\$3,892,123.53	\$3,572,117.23	8.96%
8571-Specific Purpose\Private Org.	\$9,000.00	\$5,000.00	80.00%
8617-Fringe Benefit Reimbursement	\$0.00	\$0.00	0.00%
8618-Overhead Charges - Indirect Costs	\$61,340.00	\$0.00	0.00%
8733-Self-Pay Patient	\$782,423.10	\$760,188.04	2.92%
8734-Medicare	\$4,094,457.38	\$4,300,673.26	-4.79%
8736-Medicaid	\$8,744,913.58	\$7,040,858.49	24.20%
8737-Private Pay Insurance	\$998,239.12	\$1,101,047.14	-9.34%
8738-Medicaid Managed Care	\$6,890,407.05	\$5,348,448.05	28.83%
8739-Misc. (Medical rec.\smoke free inv.)	\$117,730.07	\$641,355.10	-81.64%
8932-Prior Year Reimbursement	\$59,229.25	\$1,415,817.61	-95.82%
416-Offset	\$4,789,767.31	\$4,292,157.87	11.59%
Total Revenue	\$30,439,630.39	\$28,477,662.79	6.89%
Expenses			
71-Personnel	\$15,402,966.99	\$14,480,952.57	6.37%
72-Contractual	\$4,372,808.71	\$4,600,839.92	-4.96%
73-Material	\$2,668,246.50	\$2,407,879.77	10.81%
74-Fixed Cost	\$1,729,848.97	\$1,651,707.07	4.73%
75-Fringes	\$6,056,872.88	\$5,759,643.13	5.16%
Total Expenses	\$30,230,744.05	\$28,901,022.46	4.60%
Net Gain (Losses)	\$208,886.34	(\$423,359.67)	149.34%

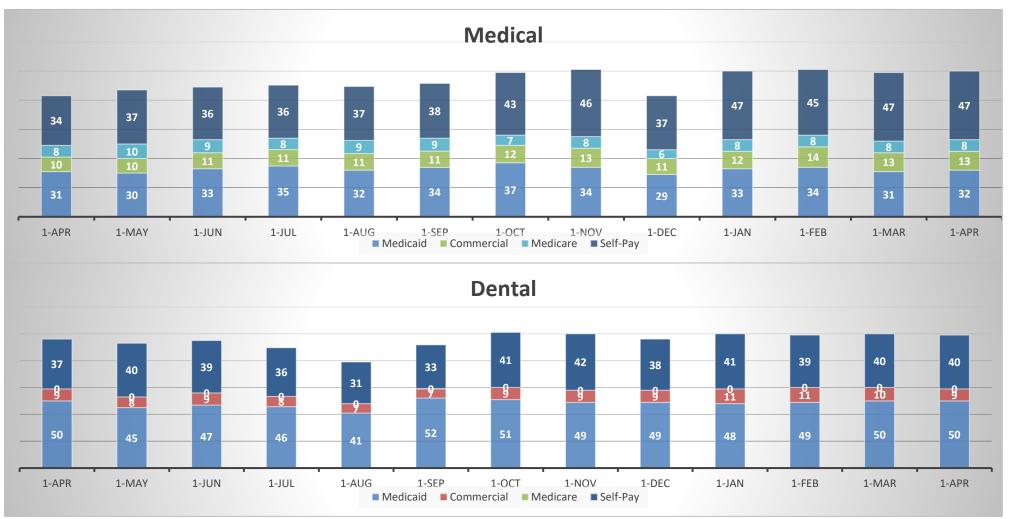
CHD/CCPC Finance Update June 11, 2025

Revenue Presentation

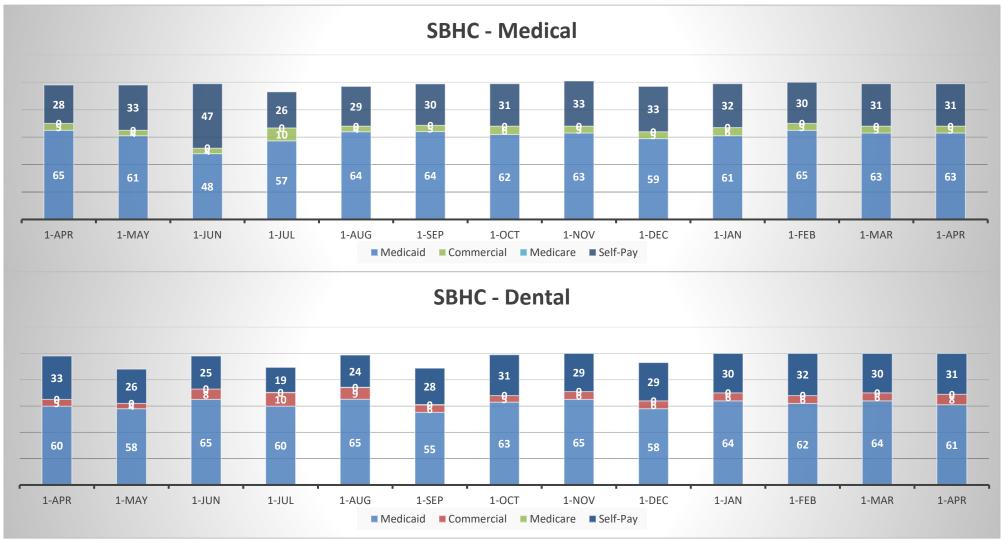
Monthly Visit Revenue



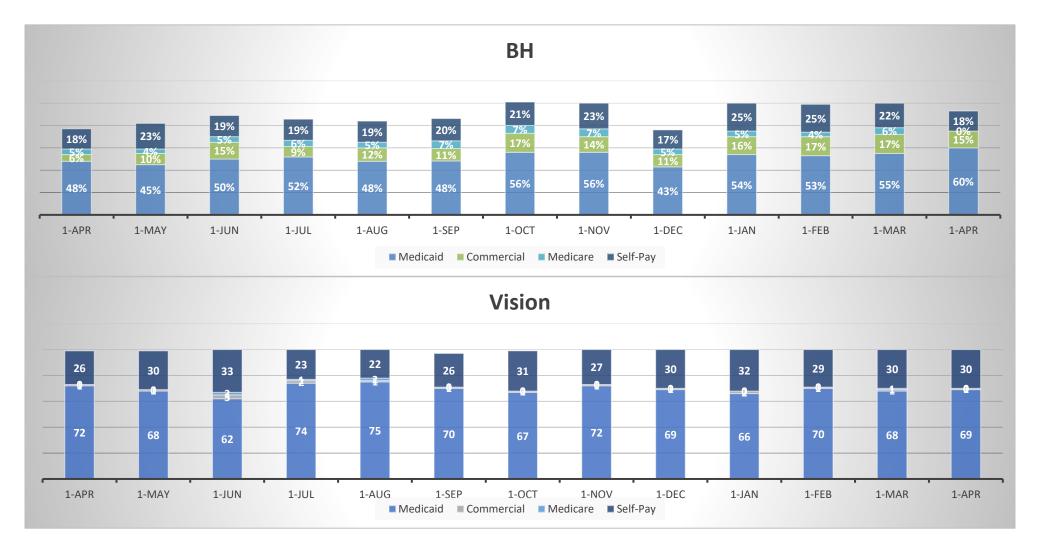
Payor Mix



Payor Mix



Payor Mix

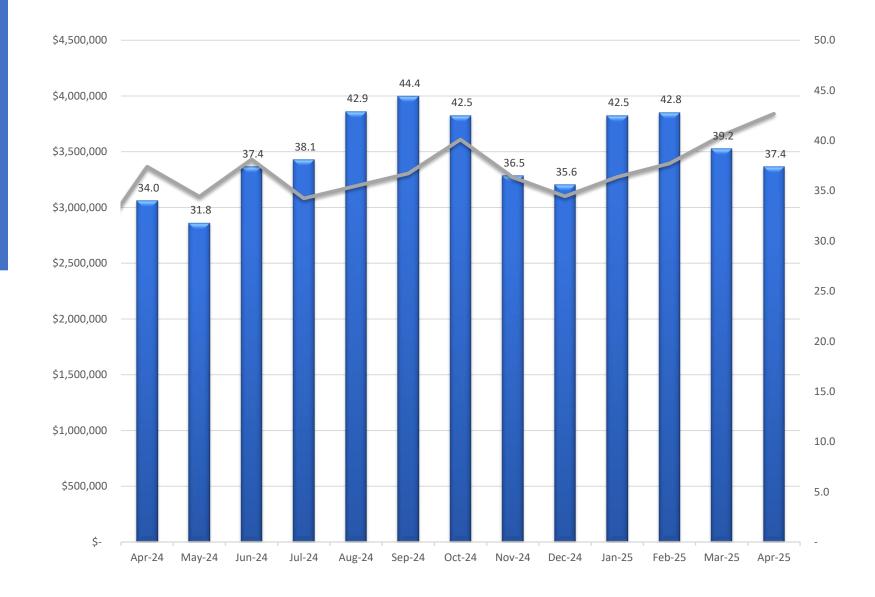


AR Trends



Aging Period	Insurance April	Patient - All April		Patient - Not on Pmt Plan April	Total April	
0 - 30	\$1,705,390	\$151,206	\$2,392	\$148,815	\$1,856,596	48.34%
31 - 60	\$586,498	\$171,685	\$2,080	\$169,605	\$758,184	19.74%
61 - 90	\$370,165	\$178,046	\$1,711	\$176,336	\$548,212	14.27%
91 - 120	\$170,551	\$101,635	\$591	\$101,044	\$272,185	7.09%
121 - 150	\$122,579	\$85,224	\$1,412	\$83,812	\$207,803	5.41%
151 - 180	\$103,609	\$51,844	\$794	\$51,051	\$155,453	4.05%
181 - 210	\$60,289	\$16,433	\$605	\$15,827	\$76,722	2.00%
211+	\$91,558	(\$126,325)	\$719	(\$127,043)	(\$34,767)	-0.91%
Total	\$3,210,639	\$629,749	\$10,303	\$619,446	\$3,840,388	
% > 90	17%	20%	40%	20%	18%	
% > 120	12%	4%	34%	4%	11%	

Day in AR & Total A/R

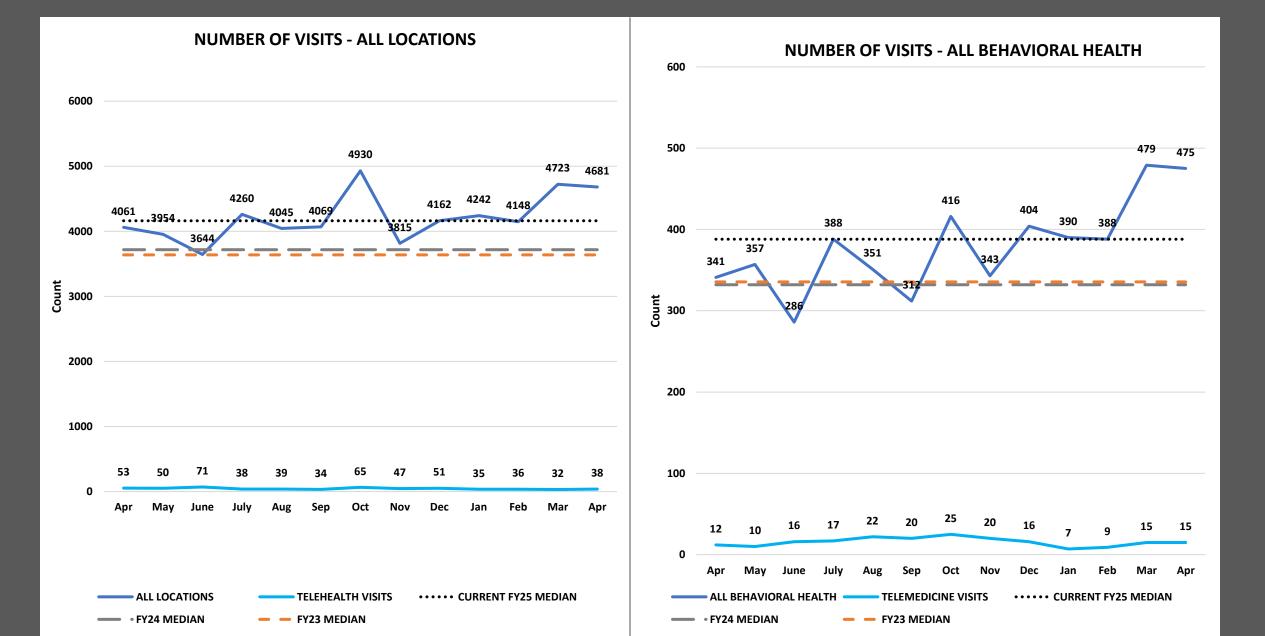


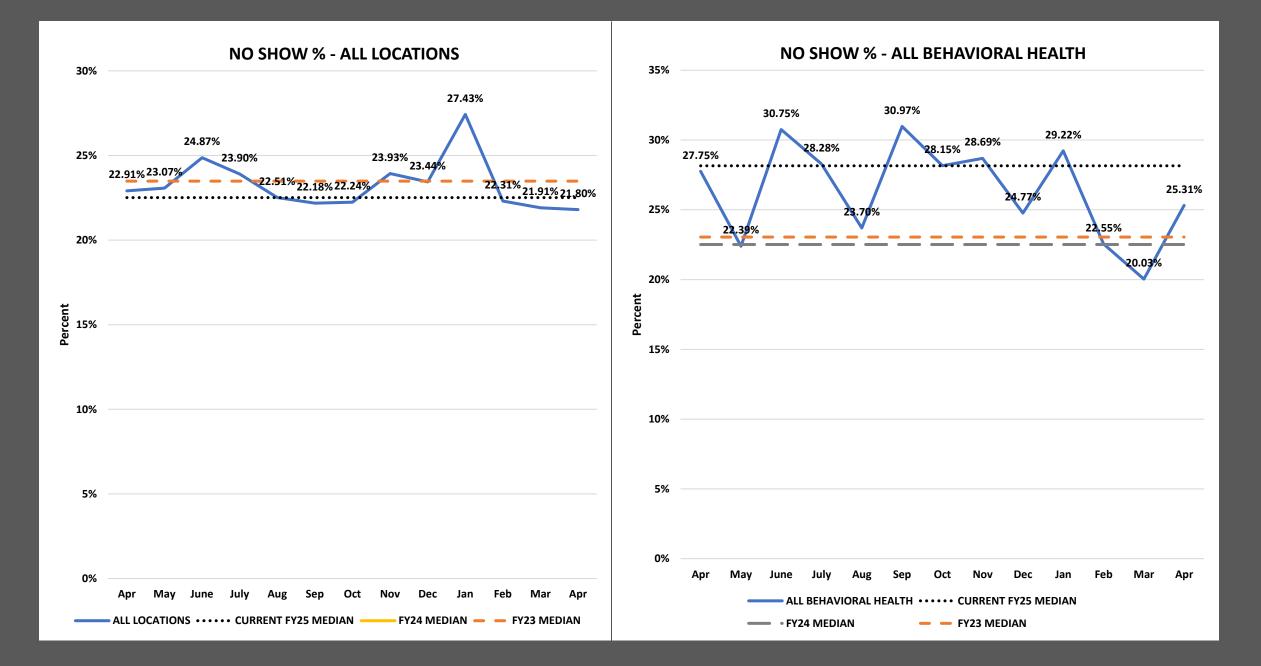
Days AR — Total AR

CCPC Board Meeting – Efficiency Update

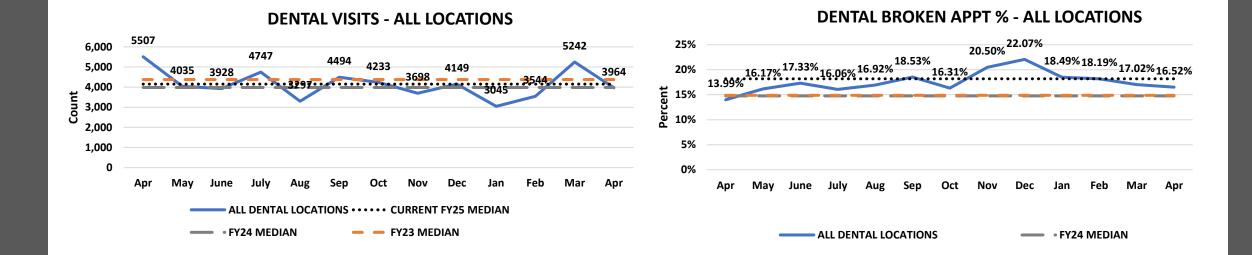
June 2025

Medical/Behavioral Health

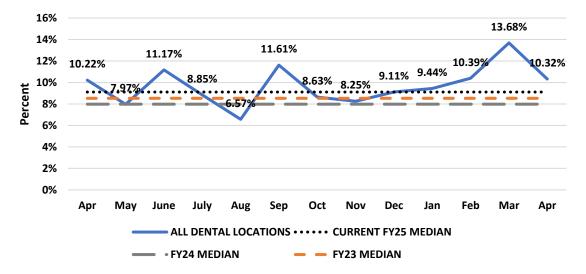




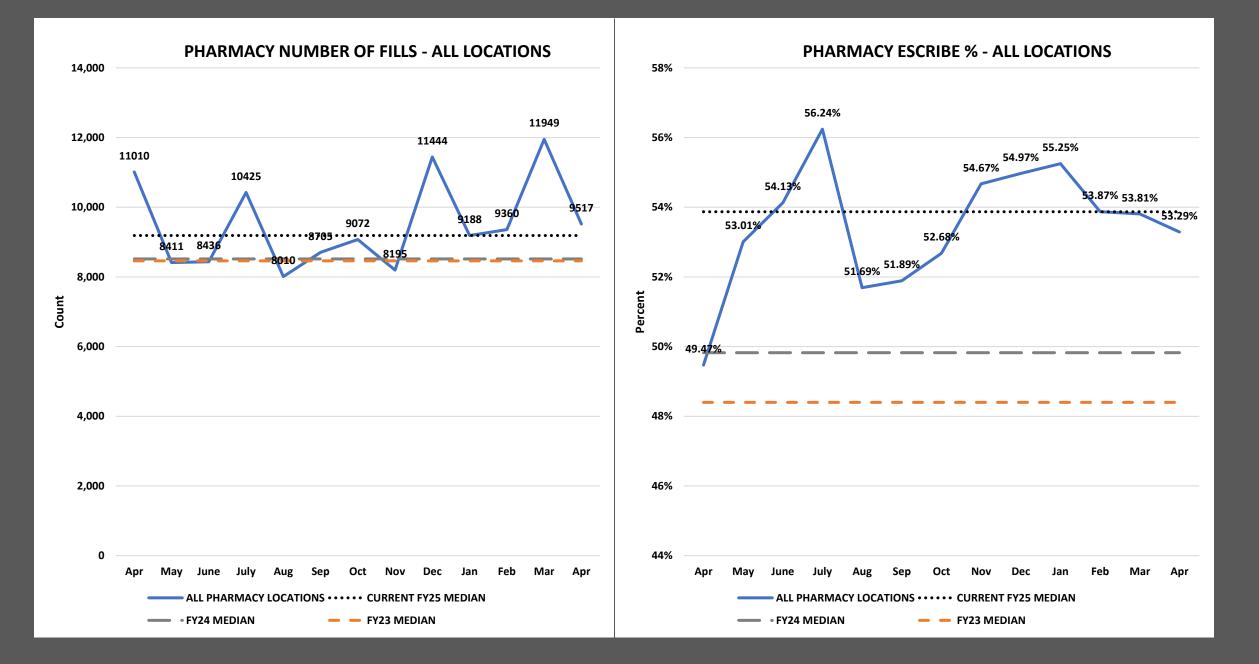
Dental



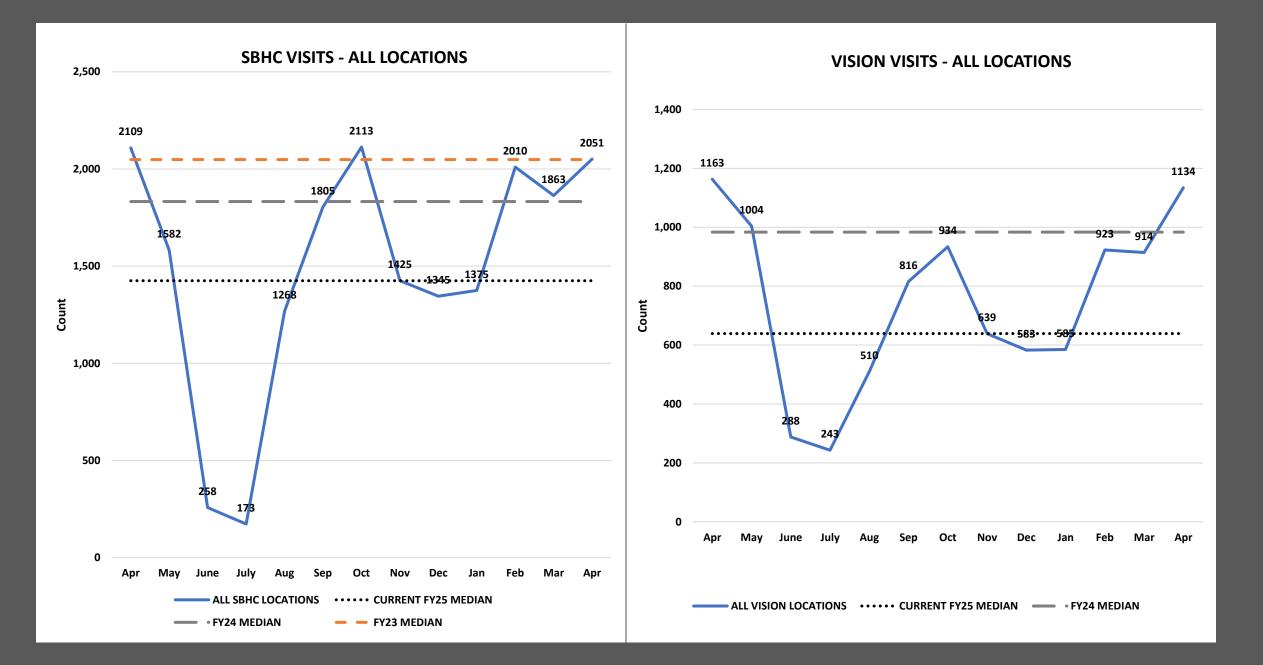
DENTAL NEW PATIENT % - ALL LOCATIONS



Pharmacy

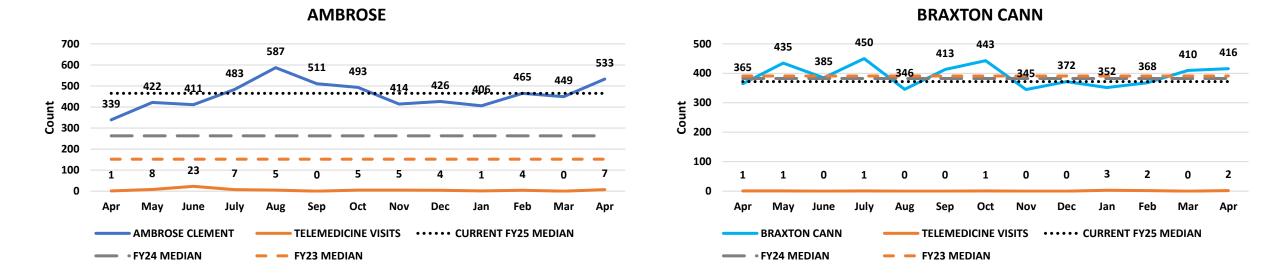


School Based Health Centers

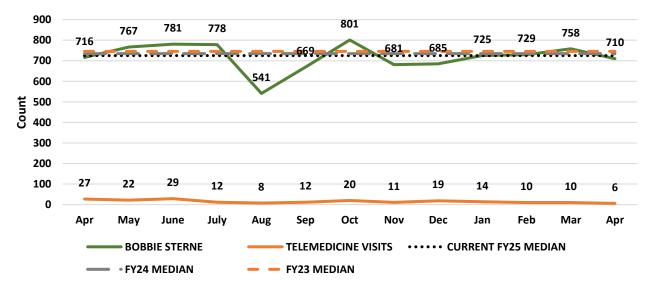


Supplemental Slides

VISITS



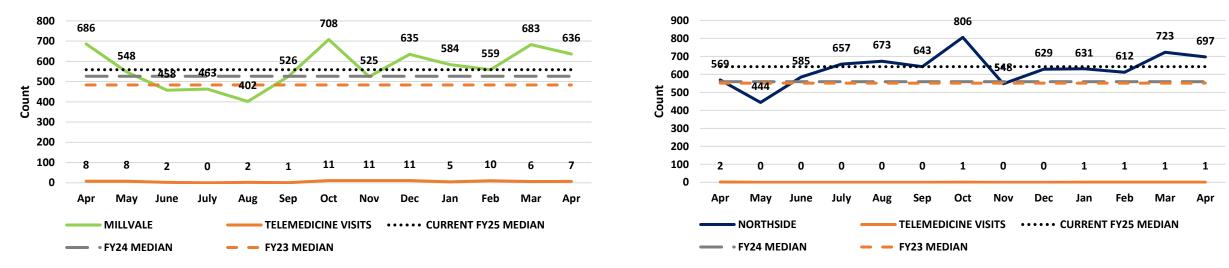
BOBBIE STERNE



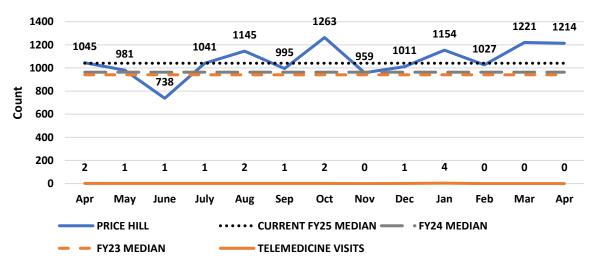
VISITS

MILLVALE

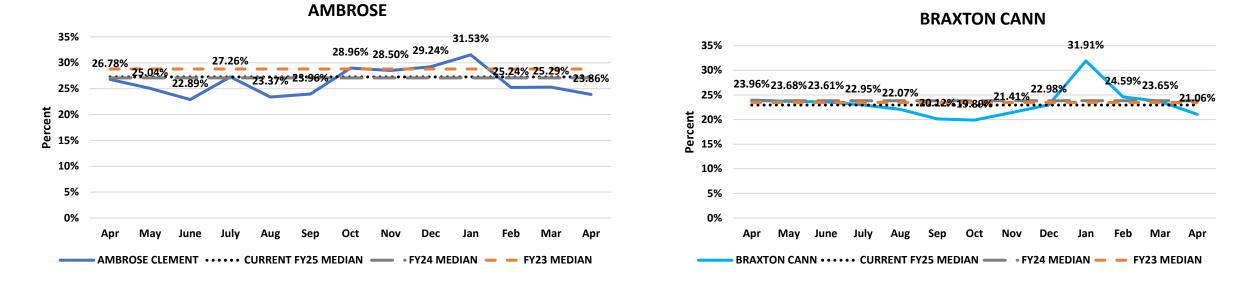
NORTHSIDE



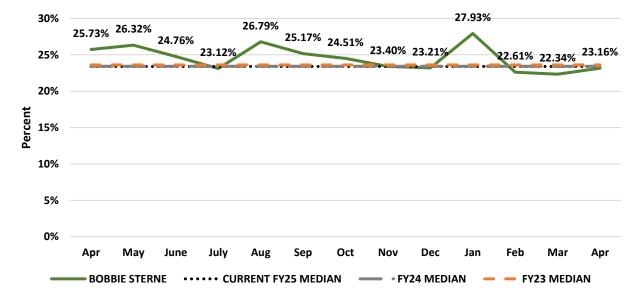
PRICE HILL



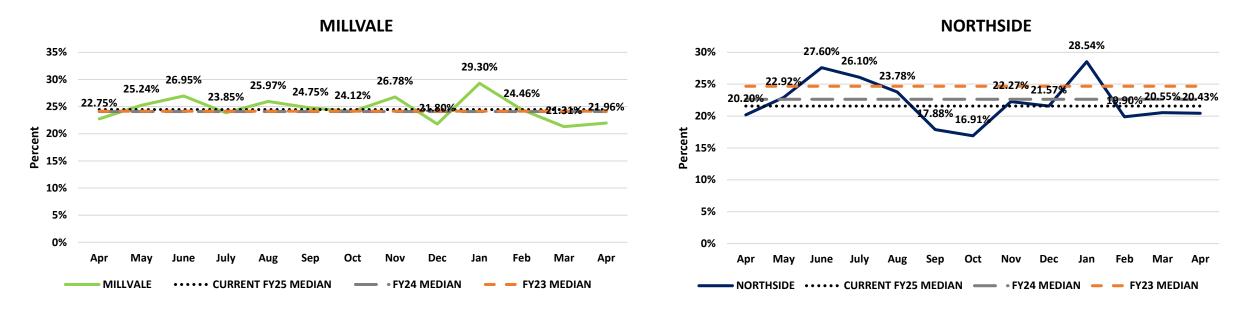
NO SHOW PERCENT



BOBBIE STERNE



NO SHOW PERCENT



PRICE HILL

